

Andy Beshear  
Governor



Rebecca W. Goodman  
Secretary  
Energy and Environment Cabinet

Commonwealth of Kentucky  
**Public Service Commission**  
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Angie Hatton  
Chair

Mary Pat Regan  
Commissioner

Andrew W. Wood  
Commissioner

February 20, 2026

## PARTIES OF RECORD

Re: Case No. 2024-00127

Notice is given to all parties that the attached Ohio County Water District Informal Conference Memorandum and attendance list has been filed into the record of this proceeding.

If you have any comments you would like to make regarding the contents of the document, please do so within five days of receipt of this letter. If you have any questions, please contact Michael Crum, Staff Attorney III, at Michael.Crum@ky.gov.

Sincerely,

*Linda Bridwell, PE*  
Linda C. Bridwell, PE  
Executive Director

Attachment

**INTRA-AGENCY MEMORANDUM**

**KENTUCKY PUBLIC SERVICE COMMISSION**

**TO:** Case File No. 2024-00127

**FROM:** Michael Crum, Staff Attorney

**DATE:** February 16, 2026

**RE:** Informal Conference of February 10, 2026

Pursuant to the Notice of Informal Conference issued on February 3, 2026, an informal conference (IC) was conducted on February 10, 2026. Attached is a copy of the attendance roster.

The purpose of the IC was to discuss issues pertaining to Ohio County Water District's (Ohio District) plan to implement its recovery from customers that were underbilled for a period of 11 months pursuant to the Commission's Order issued on December 22, 2025. On February 6, 2026, Damon Talley, counsel for Ohio District, emailed Commission Staff (Staff) and provided supplemental information prior to the scheduled IC. Staff reviewed the information provided before the IC and found it helpful in getting a sense of the size of the customer recovery amount.

After introductions from all attendees were given, Damon Talley began the discussion reviewing the information he had previously sent out in the February 6, 2026 email. Mr. Talley brought to Staff's attention that a total of approximately \$187,731 was underbilled during the aforementioned period and a total of 2,897 customers were underbilled at least one month during the period. Fortunately, with the assistance of the billing software provider, Ohio District could identify exact amounts each customer account was underbilled for each month.

Discussions between Ohio District and Staff then transitioned to implementation of the recovery and the various statutes and regulations necessary to ensure compliance. Ohio District discussed the difficulty with trying to recoup a total amount of \$1.00 or less from customers over an 11-month period. Ohio District proposed collecting from these customers in a one-time bill, but understood they would need permission from the Commission to deviate from the requirements of 807 KAR 5:006, Section 11(2)(e). Customers that owed \$1.00 or more would be billed in equal installments over the 11-month period.

Additional concerns voiced by Ohio District were that it would like to get the recovery implemented before its next bills are sent out in late February of 2026 and that it was aware that the two year statute of limitations of KRS 2789.225 on bill recovery from date of service was approaching in 2027.

Lastly, Ohio District and Staff discussed proposed billing-item language to be added into Ohio District's customer bills during this period of recovery and held a discussion regarding a need for a tariff filing to reflect the billing during this period. Staff then asked that Ohio District provide the most detailed billing analysis it had regarding the underbilling of each customer account and Ohio District responded it would file the requested information as soon as possible.

There being no further discussion, the IC was then adjourned.

cc: Parties of Record

# PSC INFORMAL CONFERENCE

## SIGN IN SHEET

CASE NUMBER: IC 2024-00127      Ohio County Water District

LOCATION: PSC Viewing Room 1 and via Microsoft Teams

DATE: Tuesday, February 10, 2026 11:30 a.m. – 12:30 p.m. EST

NAME	COMPANY
Moriah Tussey	PSC-Legal
Michael Crum	PSC-Legal
Jeff Abshire	PSC-Financial Analysis
Noah Abner	PSC-Financial Analysis
Jason Green	PSC-Financial Analysis
Vinay Raj Raju	PSC-Financial Analysis
William Pearce	PSC-Financial Analysis
Kayleigh Riley	PSC-Financial Analysis
Tina Frederick	Counsel for Ohio County Water District
Damon Talley	Counsel for Ohio County Water District
Eric Hickman	Ohio County Water District, Manager
Sam Reid	Kentucky Rural Water Association

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